



OIL GUARANTEE



**PREMIUM
LUBRICANTS**



OUR COMMITMENT IS YOUR GUARANTEE

CO-OP® Premium Lubricants are blended to meet rigid performance standards of quality and meet or exceed original equipment manufacturers' specifications.

Federated Co-operatives Limited guarantees the performance of CO-OP® Premium Lubricants when they are used in accordance with our recommendations and your equipment manufacturer's requirements.

Federated Co-operatives Limited will repair any equipment that is damaged by a failure of

CO-OP® Premium Lubricants, as long as the oil is used in accordance with our recommendations and your equipment manufacturer's requirements.

Federated Co-operatives Limited offers this guarantee in addition to any warranty offered by your equipment manufacturer.

Complete terms and conditions of this guarantee can be found on the reverse.

Federated Co-operatives Limited backs this guarantee.

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TERMS AND CONDITIONS



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WHAT THIS GUARANTEE COVERS

Federated Co-operatives Limited and your local Co-op ("We" or "us") warrant that CO-OP® Premium Lubricants will meet the following:

- Meet or exceed original equipment manufacturers' standards
- Are free from defects
- Will protect your equipment from oil-related failure when used according to our instructions and recommendations and original equipment manufacturers' requirements

WHAT THIS GUARANTEE DOES NOT COVER

This warranty does not apply when the damage to the equipment is not caused by an oil-related failure, including when it is the result of the following:

- A pre-existing defect in the equipment
- Abnormal operation, abuse or negligence
- Accidents
- Damage during shipment
- Normal wear and tear
- Modifications to the equipment that were done without written authorization from the original equipment manufacturer
- Use of a CO-OP® Premium Lubricant whose specifications do not match the requirements stated by the original equipment manufacturer

- Use of CO-OP® Premium Lubricants in conjunction with other products or additives that Federated Co-operatives Limited has not authorized
- Failure to follow original equipment manufacturer maintenance schedules for changing oils, other fluids and lubricants, and associated parts such as filters

WHAT TO EXPECT

We will replace any CO-OP® Premium Lubricant that is defective.

We will repair any damage to equipment that is caused by an oil-related failure (as set out above).

We will not cover any other losses, such as injuries or loss of business income.

HOW LONG THIS GUARANTEE LASTS

This Oil Guarantee is valid for two years from the date you buy or install CO-OP® oil or until the date when the oil should be changed according to your original equipment manufacturer's instructions, whichever comes first.

HOW TO MAKE A CLAIM

To make a claim under this Oil Guarantee, contact your local Co-op as soon as possible and no later than three months after you discover the damage.

You will need to co-operate with our investigation. We will need to inspect your equipment and obtain sufficient oil samples to complete fluid analysis. We will also require maintenance records for your equipment.

*CO-OP and design trademark are registered trademarks of Federated Co-operatives Limited

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